

STEVEN CLAESSENS

UX DESIGNER & INFORMATION ARCHITECT



SKILLS

Expertise: wireframes, user experience, usability design, user centered design, usability testing, information architecture, use case scenarios, prototyping, functional analysis, navigation, personas, social media, social networks, e-commerce, product owner, Agile, B2B, B2C, Telco, HR-service, health insurance, marketing, banking, retail, energy management

Apps, languages: Sketch, Axure, OmniGraffle, Balsamiq; Adobe CC (Photoshop, Illustrator, Premiere Pro); Mac OS X, iOS, Watch OS, Windows; Excel, Numbers, PowerPoint, Keynote, Word, Pages; Jira; Confluence; Visio; HTML5, CSS3, MySQL; SharePoint; Bootstrap; WordPress, Drupal, Sitecore; Ableton Live, Traktor, Maschine 2; Final Cut Express.

WORK EXPERIENCE

Freelance

- 04/2019 – Current **Telenet, Mechelen**
UX Designer
Project: Part of an Agile team working on projects for Telenets website, web app and retail applications.
Tasks: Wireframing, Concept Design, UX Research, User Testing, User Centered Design Project Ownership.
- 04/2018 – 04/2019 **Wijs, Gent / Belfius, Brussel**
UX Architect
Project: With a team of UX experts we create and design applications for the Belfius website, mobile app and internal applications.
Tasks: Wireframing, Concept Design, UX Research, User Centered Design, PO.
- 12/2016 – 03/2018 **Proximus, Brussel**
UX Designer
Project: Creating an application for tablet that will be used by sales agents in the stores to sell products. This allows the sales agent to freely walk in the shop.
Tasks: Wireframing, UX Research, User Centered Design.
- 03/2016 – 11/2016 **De Persgroep, Lokeren**
Interaction Designer
Project: new platform for the journalists to write and manage articles within the company.
Tasks: Wireframing, UX Research, User Centered Design.
- 07/2015 – 02/2016 **Dymo, Sint Niklaas**
User acceptance tester
Project: Developing a mobile app to print labels via your smartphone.
Tasks: UX testing (Ubertesters). UX review.
- 03/2015 – 06/2015 **ING, Brussel**
Interaction Designer, Graphic Designer
Project: Designing concepts for web applications.
Tasks: Wireframing, Graphic Design
- 10/2014 – 12/2014 **Kunstmaan, Leuven**
Information Architect
- 12/2013 – 09/2014 **Elster Energy ICT, Kortrijk**
UX Designer
- 07/2013 – 12/2013 **Xerius, Antwerp**
UX Designer
- 01/2013 – 07/2013 **Partena, Brussels**
UX Designer
- 01/2012 – 06/2012 **Famous, Brussels**
Digital Project Manager
- 03/2011 – 01/2012 **One Agency, Ghent**
Functional Analyst, Usability expert
- 05/2009 – 02/2011 **Christelijke Mutualiteit, Brussels**
Functional Analyst
- 08/2008 – 03/2009 **The Reference, Ghent**
Junior Functional Analyst/Tester
- 02/2005 – 07/2008 **Capgemini, Diegem** - Euroclear Brussel and London
PL/I Developer, Tester, Consultant

CONTACT

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-  @stevenux
-  [instagram.com/sclaessens/](https://www.instagram.com/sclaessens/)

LANGUAGES

- Dutch 
- English 
- French 

EDUCATION

- 2000 – 2004 **Hogeschool Gent, Campus BME**
Professional Bachelor in Informatics
- 1998 – 2000 **Sint-Jozefinstituut, Wetteren**
Accounting - Informatics
- 1993 – 1998 **Sint-Gertrudiscollege, Wetteren**
Economics - Modern Languages

NOTABLE CONFERENCES

- Smashing Conference 2016 - San Francisco
- Smashing Conference 2015 - New York
- Smashing Conference 2015 - Los Angeles
- Smashing Conference 2014 - New York
- Usability Week 2013 - London

PERSONAL PROJECTS

- Low Frequency podcast
- Low Frequency has weekly episodes and has a strong focus on Techno music.
- <http://www.lowfrequencypodcast.net>
- <http://www.facebook.com/lowfrequencypodcast/>